

## EAQ223/SUPPORT Talking Points for Patients

*This document is intended to assist sites in addressing potential study questions/concerns. It is not meant to replace the informed consent document.*

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### 1. I don't have time / I already have too many appointments.

I understand that treatment and life can already be demanding. This study is designed to fit into your schedule and lessen any extra burden. You can contact the navigator by phone or video call whenever it's convenient for you. Even a small amount of participation could help support you, others, and the study.

### 2. I don't really know what clinical trials are.

That is very common, and it's the reason we're doing this study! Most people haven't received a clear explanation about this. However, there are many benefits to participating in clinical trials, so our goal is to help all patients make informed decisions about whether or not to participate. A clinical trial is a way to compare treatments or care methods to see which one works best. Many trials compare a new approach to the current standard. The navigator will explain this to you and provide some helpful resources.

### 3. I am worried my information will be used in other ways.

We understand your concerns and take confidentiality seriously. During the consent process, we explain what data we collect, why we collect it, and how it is protected. We also clarify who can access it. Your clinical care information is protected by health privacy rules, and the same protections apply to research data.

### 4. I don't want to be a guinea pig / I'm afraid of being experimented on.

I understand that many people worry about this. That is why this study is designed to provide support and information to help patients make informed decisions. The choice whether to participate in a clinical trial is always yours, and we will discuss risks and benefits of this study with you. Also, remember that all clinical trials are reviewed and monitored by hospital regulatory systems to ensure clinical trial participant safety. Furthermore, you can withdraw at any time after enrolling in this or any other study.

## **5. Randomization sounds scary. I do not want a computer deciding my care.**

Randomization can feel uncomfortable, but it is really just like flipping a coin. It is used to balance comparison groups and make sure the comparison is fair. The navigators will explain everything about randomization, so you will be prepared if you choose to join a clinical trial.

## **6. I am afraid of the unknown / I don't want surprises.**

We can review what participation involves in detail before you decide. You'll understand what is expected, how long it will take, and the next steps. Feel free to take the consent form home, discuss it with your family, and return with any questions.

## **7. I am overwhelmed by my diagnosis / I don't feel well enough.**

This is entirely your choice. If now isn't the right time, we can revisit it later. However, if you want to participate, we'll keep it simple and focus only on what feels manageable. You can also let us know if you want to wait, and we can reach out to you later.

## **8. This isn't a priority for me right now.**

That's okay. Even if you never participate in a clinical trial, your feedback will help improve support for other patients.

## **9. I need to talk to my family / I don't make decisions alone.**

Absolutely, many people choose to involve family or trusted friends. We can provide materials for you to share and include a family member if you like. Our goal is to make sure you feel informed and supported. We would also be happy to arrange a time to talk with you and your family together.

## **10. I am worried about cost / insurance / missing work.**

This is a free study; there are no costs for you or charges to your insurance. The study offers flexible scheduling, and the sessions are conducted over the phone, so you will not have to miss work, appointments, or any important activities.

## **11. Language is a barrier / I prefer information in Spanish.**

Thank you. Your comfort and understanding are very important. We can provide Spanish materials and interpretation so you can fully understand your options and ask questions.

## 12. I am worried this could affect my immigration status / I don't want attention on my personal situation.

We understand your concern and will clearly explain what information is collected and what is not. You can decide what to share and choose not to answer questions that feel too sensitive. We can also review confidentiality protections carefully so you can make the safest choice for yourself.

